LAKE AREA PEDIATRICS FINANCIAL POLICY

Thank you for choosing Lake Area Pediatrics. We are dedicated to providing the best possible care for your child, and we want you to completely understand our financial policies.

ALL CO-PAYS, COST SHARES, SELF PAY ACCOUNTS AND PAST DUE ACCOUNTS ARE DUE AT THE TIME OF SERVICE, regardless of who brings the child in, whether it be a parent, grandparent, or friend unless other arrangements have been made prior to the appointment.

NO SHOWS: Lake Area Pediatrics has a \$50.00 FEE for ALL NO SHOW APPOINTMENTS. We ask that you call ahead of any scheduled appointment that you cannot keep.

LATE FEES: UNPAID Accounts over 60 days will be charged a \$50.00 late fee. Any account over 90 days will be sent to Montgomery County Credit Bureau.

CHILD CUSTODY/DIVORCE CASES: It will be the responsibility of the parent, guardian, grandparent, or friend that brings the child in, for all copays, deductibles or balances. It is the parents' obligation to work out financial arrangements between themselves. We do not negotiate these matters between parents.

INSURANCE: If we participate with your plan, we will bill your insurance for you. Keep in mind that your insurance policy is basically a contract between you and your insurance company. Not all insurance plans cover all services. In the event your insurance plan determines a service to be "Not covered by plan: you will be responsible for those charges. Payment is due upon receipt of a statement from our office.

DEMOGRAPHIC UPDATES: Please make sure to notify the frontdesk of any changes in address, phone numbers and insurance. This will be helpful if we need to contact you for any reason such as if the doctor needs to contact you for test results. You will be responsible for any services not covered by your insurance for failing to notify us of any changes and updates.

LATE ARRIVAL: If you are more than 15 minutes late, your appointment may need to be re-scheduled in order to prevent inconveniencing other patients.